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Customer Relations Group

Wow! It is June already. We just recently finished up with Alumapalooza here at the factory and now are fast approaching the International Convention/Rally in Sedalia; time is really flying by. I hope everyone is having fun! Here are some recent questions, info and tips that hopefully will be of interest.

Water pressure regulator question.

Questions: Does my 2011 International 23' have a built in water pressure regulator?

If so what is the pressure set at? Is it adjustable? Does this eliminate the need to buy another one and use it to reduce pressure externally before it comes into the trailer?

Response: Yes, your trailer has a regulator on the back side of your city water hookup. It is set at 65 psi and is not adjustable; you should not need an additional regulator on the exterior.

ShurFlo 65 PSI Water Pressure Reducing Valve PN: 601392-05 This type of regulator is used on all models.



Bad Smell in my trailer.

Has your motorhome or trailer ever developed a bad sewer smell after it sits for a period of time? It may be possible that the toilet valve doesn't seal completely letting sewer gasses escape from the tank. To test for this problem, fill the bowl with water and let it sit. If the water drains out, the valve is not sealing or seating completely.

Corrective actions: You need to determine if the reason the valve isn't sealing properly is from a bad seal or a collection of toilet tissue etc. that may be caught in the seal, not letting the knife valve close completely.

One suggestion to solve this problem would be to put a light coating of Petro Gel or Vaseline on the seal and operate the knife valve several times to fully lubricate the seals. Then fill toilet bowl with water and monitor water level; if it still leaks, you may need to check for obstruction in between the seals.

It may be as simple as using the hook portion of a hanger to run around the inside of the seal to clean out.

Emergency stopper. If you are still experiencing a problem and not close to a dealer to get the seals changed, try this: get a balloon and fill the balloon with water to a point slightly larger than the opening in the bottom of toilet bowl, then tie balloon. Then lay the balloon in the bottom of toilet and pour 2-3 inches of water in bowl around balloon. This should seal off any odor (escaping gases) until you can get it repaired and you will still be able to use the toilet by removing balloon, reinstall again when not using toilet.

New model of LP detector with “End of Life” alarm

They are being used on both Travel Trailers & Touring Coaches

Airstream recently began installing a new style Atwood LP detector in the Travel Trailers and Touring Coaches. The new LP detector has an “End of Life” audible alarm feature that indicates the detector is no longer reliable and **MUST** be replaced.

The life of this LP detector is 7 years from the date of factory installation. At the end of 7 years (+ or – 128 days) an audible alarm will chirp every 30 seconds signifying the LP detector must be replaced.

The customer has the ability to silence the alarm only once for a period of 12 hours until a replacement is obtained. After the 12 hours, the alarm cannot be silenced. An end of life label is affixed at the top of the detector to inform the customer the month and year the LP detector must be replaced. This will prevent customers from unexpected end of life alarms.

As with the previous LP detector, the new model will be hard wired directly to the 12VDC bus bar and will bypass the battery disconnect switch/solenoid.

Quick, what can I use? How about Aluminum foil?

When you are out traveling, you may not be able to bring all your tools with you. But there are certain must items that can be used for a variety of situations when in a pinch.

Need a funnel? If you are away from home traveling and you did not bring a funnel with you, try this. Shape a piece of aluminum foil into the shape of a cone with an opening at the bottom and you are in business.

Sharpen your scissors? If your scissors are not cutting as well as they used to, give this a try. Take your scissors and cut a piece of aluminum foil several times; it will help sharpen the edges on the scissors.

Cleaning battery terminals. Dip a piece of aluminum foil in some Pepsi and use it to scrub the terminals.

Ordering Parts for Sedalia

In order to make sure we have the Part you need at “The International Convention/Rally,” contact Kim Britt at 937-596-6111 ext. 7429 or kbritt@airstream.com. We will have the parts shipped to the Rally and they will be available at the Airstream Store.

Retirement pains

My parents recently retired. Mom always wanted to learn to play the piano, so dad bought her a piano for her birthday. A few weeks later, I asked how she was doing with it. “Oh, we returned the piano.” said My Dad, “I persuaded her to switch to a clarinet instead.” “How come?” I asked. “Because,” he answered, “with a clarinet, she can’t sing.”

Have a great month and we will see you on down the road!



*If you have a topic for this column, please send your suggestions to:
Dave Schumann, Airstream, Inc., 419 W. Pike Street, Jackson Center, OH 45334*

If your topic is published, you will receive a “Schu’s News” t-shirt!

Airstream Dealer Update

New Dealers

Airstream Adventures NW, LLC
1412 N. Franklin Blvd.
Nampa, ID 83687

Wagon Trail RV
4488 Wagon Trail Ave.
Las Vegas, NV 89118
Ph. 702-202-2601

Creston RV, LLC
3981 Hwy. 35
Kalispell, MT 59901
Ph. 406-755-1915