



**Dave Schumann, General Manager**  
**Customer Relations Group**

Hello again from downtown Jackson Center!

Well fall is fast approaching and everyone seems busy either winding down from a busy summer or getting ready to hit the road traveling to warmer climates for the winter. We will soon be switching from Customer Service calls pertaining to refrigerators and Air Conditioners to Furnaces. Welcome to Fall!!!

I wanted to take a moment and share with you some things our Service Center and Store have been working on based on feedback at recent rallies and customer letters.

The first items would be Atwood water heater and furnace doors; we have been selling stainless steel replacement door and furnace doors for the last several years. At the recent Alumapalooza Rally customers indicated they would prefer the door edges wrap around the sides of water heater and furnace. We have made those changes and there is now an approx. 3/16" flange that wraps around the furnace and water heater frame. You would use the same hardware and exhaust vents from your current doors.

We also have developed a Stainless steel Range exhaust vent in lieu of the current plastic version.



**Current Atwood  
Water Heater and  
Furnace Doors**



**Stainless Steel  
Alternative Water  
Heater and Furnace  
Doors**

**Water heater door  
-PN: 39765W-02  
Furnace Door  
-PN: 39764W-02**

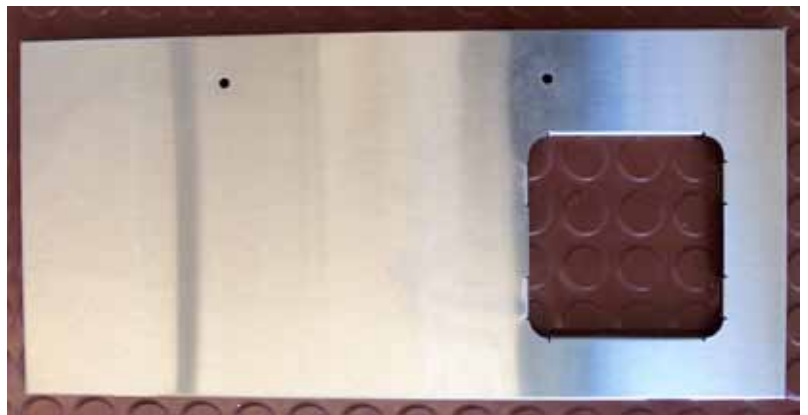
If you have any questions about any of these items call 937 596 6111 ext. 7400 or 7416.



3/16" flange on edge of door to cover appliance frame



Water heater door-PN: 39765W-02



Furnace Door -PN: 39764W-02



Current Plastic vent  
SOUTHCO Grabber Catch Assemblies



Alternative Stainless Steel Range vent PN: 39763W

Based on customer requests we will now be selling the locking mechanism and the J latch hook separately. You still will be able to order a complete set or order separately for both the 3lb. and 10lb. latches.

The part number for the complete assembly for the 3lb. grabber door catch is 381228.  
The part number for the complete assembly for the 10lb. grabber door catch is 381228 -01.

**Grabber Catch Complete Assembly**



**Grabber catch latching mechanism**

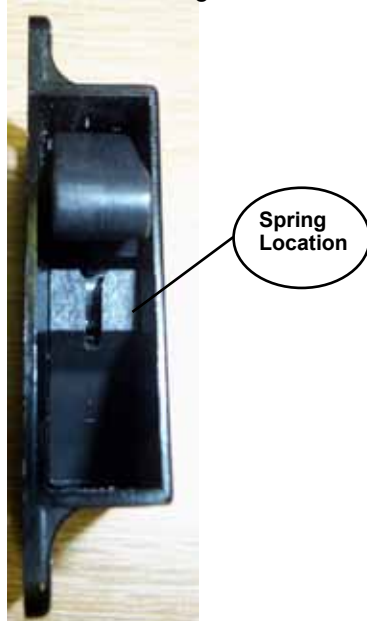


**Grabber catch hook**



The Grabber Catch latching mechanism (catch) part number for the 10 lb. is 381228-102.  
The Grabber Catch latching mechanism (catch) part number for 3 lb. is 381228-103.  
The Grabber Catch hook (keeper) part number for the 3 & 10 lb. latches is 381228-100.

Grabber Catches are spring loaded and come in 3 and 10 lb. pull up force. The amount of pull is decided by the size of spring located inside the latching mechanism. If it has a blue spring it is a 3lb. pull latch, if it has a black spring it is a 10lb. pull latch.



Airstream has been using this style grabber catch on locker and cabinet doors since the late 1990s.

**Give a Man a Fish**

Give a man a fish and you feed him for a day.  
Teach him to use the Internet, and he won't bother you for weeks!

Have a great month and we will see you on down the road.

*If you have a topic for this column, please send your suggestions to:  
Dave Schumann, Airstream, Inc., 419 W. Pike Street, Jackson Center, OH 45334*

*If your topic is published, you will receive a "Schu's News" t-shirt!*