

Dave Schumann, General Manager Customer Relations Group

The summer is quickly passing us by and soon we will be making plans for the last trip before the kids go back to school. Fear not there is always enough time to slip away for a quick trip in your Airstream. And while you are traveling you may want to take some time and read this month's Schu's News!

I thought I would share some recent customer questions received by Customer Service/Tech line:

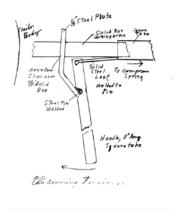
- ➤ Can you convert a standard Dexter electric brake axle to the Nev-R-Lube disc brakes? The spindle is different for both applications. Standard axles can be converted from electric to disc, and Nev-R-Lube can be converted from electric to disc; you can not convert from standard to Nev-R-Lube.
- ➤ Hello. It's recommended that I wax my Airstream twice per year. I noticed that the roof is white and that it would be quite challenging to get up there without damaging anything to wax the roof. Does the roof have a more durable finish that does not need to be waxed twice per year? Please advise and recommend how I should maintain the roof.
 - The white .032 roof metal has a baked on finish and doesn't need the same maintenance as the clear coating on the rest of the trailer. Waxing the roof is not necessary. I would recommend washing the roof from a ladder using a telescoping soft bristle brush. I would recommend using a ph neutral cleaner. Keeping the roof clean will help prevent streaks on the sides of the trailer. While you are upon on a ladder washing the roof, it is also a good time to inspect the sealant, shrouds and skylights for any damage or deterioration.
- ➤ I own a 2000 34' Excella that has pine tar from a nearby tree. What is the easiest, safest, method of removing pine tar/sap from the trailer finish and Zip Dee awning material?
- Try rubbing alcohol, it melts pine sap and removes road tar with a small amount of elbow-grease! Once you have removed the Pine tar/sap you should use a soapy rag or sponge on the treated area to completely remove any residue. If the alcohol doesn't work you can try WD-40—if you are using this on any fabric/material test first on a small out of the way spot as it could stain the fabric.
- ➤ We have a 1994 Airstream 190 B-Van. We are attempting to replace the front glass/window on the fiberglass cap (the window that faces out over the front windshield). The auto glass dealer is asking for info/specifications to order a new glass.
 - We purchase this window from Guardian.
 - Airstream's part number is 195329-167 you can have it drop shipped to any location you choose. You can call one of our Airstream dealers to order; you can find a dealer list at www.airstream.com

Ed's awning Tensioner

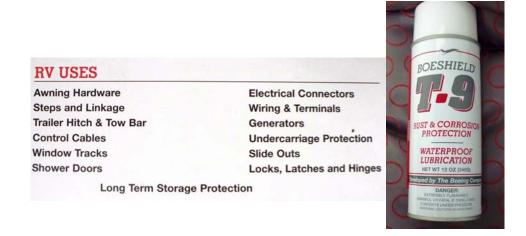
Ed Hemmingson of Albany, Oregon, has come up with a device that he is making to help set the rafter arms on your Zip Dee awning; it requires less effort (for older people like me) than doing conventionally. He feels that you can actually apply more tension than you would be able to do manually thus making the awning work better (keeps fabric tighter).

Airstream

The one end of the device slips over the aluminum bar and the other end fits against the square tube; pull the handle toward you and you are applying tension to the awning. A couple pulls and you are done. Ed makes this himself and has applied for a patent; so if you are interested give Ed a call at 541 926 7070.



Boeshield T-9 Here is a product that we are now carrying in our online store. Boeshield T-9® was developed by The Boeing Company for lubrication and protection of aircraft components. It is a combination of solvents, lubricants, and waxes designed for penetration, moisture displacement, lubrication and protection. Boeshield T-9® dries to a thin waxy film that clings to metal for months. It will loosen rusty and corroded parts and is safe on paints, plastics, and vinyls.



But officer...How could I have been doing 70 miles an hour when I've only been driving for 10 minutes?

Courtesy oneliners-and-proverbs.com

Tourists don't know where they've been, travelers don't know where they're going." - Paul Theroux

Have a great month and I will see you on down the road.

If you have a topic for this column, please send your suggestions to: Dave Schumann, Airstream, Inc., 419 W. Pike Street, Jackson Center, OH 45334

If your topic is published, you will receive a "Schu's News" t-shirt!